

*“I just submitted my 2022 Vacation and I just wanted to let you know that the format for bidding was SOOO nice. I always had trouble with the previous versions and was always stressed about making sure I got the right choices in, but this year it was clear and easy to understand. I did make a few silly mistakes, but your system wouldn't let me submit until I had corrected them all (and it told me what I did wrong). I just wanted to pass that along to you. REALLY nice way to submit choices.”*

- Crewmember system user

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# VACATION AND VACANCY MANAGEMENT SYSTEM

Advanced Bidding Solutions

ProVerne 

## Overview

Providing Vacation and Vacancy (Base) Bidding to Crew is a great "quality of life" solution, but without a mature, automated system, administration of Vacancy and Vacation Bidding can quickly become overwhelming and prevent your team from focusing on more critical aspects of the operation.

ProVerne has created the most advanced system in the industry, automating almost every task and saving airlines hours and hours of precious resource time. Our powerful tools can work with ANY collective bargaining provisions and can be completely tailored to work with your existing workflows.

Clean interfaces, low/no training and transparent transactions with comprehensive logging helps crew feel secure, administrators confident and bid events effortlessly.

## Features

### End-to-End Bid Administration

- Customizable rules that automate your CBA provisions
- Unlimited concurrent bid events with automated open/close
- Support for preliminary or "trial" dual-bid events
- Dedicated roster management for each event

### Easy Bid Submittal and Tracking

- Browser-based bid entry with intuitive screens
- Full audit of bid submittals
- Support for "Buddy Bidding" and Vacation Time "Pick-up"
- Unlimited bid submittals allowed
- Mobile bidding available with Ascension TEAM

### Powerful Awards Management

- Completely automated awards process with customizable award codes
- Configurable award locks and freezes (e.g. training, upgrade, etc.)

- Flexible procedures with options to adjust requirements and perform multiple award runs
- Detailed audit trails to ensure transparency and trust
- Support for standing bids, swaps, and backfill of vacancies
- Support for buddy-bidding and vacation pick-up
- Import crew rosters from any CMS and export award results
- Configurable awards views for different airline stakeholders

## Technology and hosting

ProVerne products are offered as Software-As-A-Service and are deployed on Amazon Web Services, allowing us to further guarantee stability and systems security.

And, unlike many SaaS solutions, ProVerne tools are device-agnostic and can be accessed through any standard web or mobile browser, eliminating roll-out/upgrade downtime, supporting Crew "Bring Your Own Device", and having NO requirement for additional software or applications to be installed.

## Implementation and Support

ProVerne's unique, rapid-prototyping implementation approach gives you a solution tailored to your organization with an amazing time-to-market. Typically, you'll see your first iteration in two weeks or less and from there we'll work closely with your team to make sure that layouts, dashboards and workflows all are optimized to your unique operation. With ProVerne, there are no surprises, and every engagement is an opportunity to exceed expectations.

ProVerne stands apart from other providers in that we are on a constant mission to ensure that you are receiving maximum value for your investment. Everything, from the application to payments and administration, is designed to reduce overhead and keep you focused on the business.

And once you're live, we continue to support you with customized SLAs based on your airline requirements, as well as a dedicated JIRA portal for reporting and tracking service issues.